CLIENT AGREEMENT

1. GENERAL RULES

1.1 This Client Agreement (hereinafter referred to as the "Agreement") compiled by Lord Prime Ltd., a company providing services on the terms of Lord Prime (hereinafter referred to as the "Company"), whose registered office is located at Island Ring Road, TB office, NRU68, Yeren, Nauru, Republic of Nauru, registration number 00982024
Lord Prime Ltd is a regulated financial brokerage company (ISA)Office of International Financial Services, ISA license No. 052689-018.
Email: support@lordprime.io
Website: Lordprime.io
(except for stateless persons and individuals under 18 years of age) (hereinafter referred to as the "Client"). The Parties agree that the provision of services and this Agreement are carried out at the place of registration of the Company.
1.2 This Agreement establishes the mutual obligations of the Parties arising in the course of conversion arbitration transactions with contracts for financial instruments in accordance with the Client Agreement.
1.3 The Company provides the following services to the Client:
1.3.1 Opening a trading account;
1.3.2 The "Personal Account" service;
1.3.3 Arranging transactions and enabling the Client to make transactions under contracts for financial instruments;
1.3.4 Information and consulting services.
1.4 The Client does not have the right to request trading recommendations or other information from the Company that may motivate them to make transactions.
1.5 The Client has the right to register only one "Personal Account".
1.6 The Client has the right to open no more than 50 trading accounts. If the Client has already opened at least one real trading account, the Company has the right to restrict the opening of new accounts at its discretion.
1.7 The Company has the right to restrict or block access to the "Personal Account" in case of violation by the Client of Articles 1.5.and/or 1.6 of this Agreement.
1.8 The Company has the right to post publicly available analytical information on its website, which under no circumstances can be considered as investment advice. The Company is not responsible for the consequences and profits that this publicly available analytical information may cause.
1.9 The terms of this Agreement are considered unconditionally accepted by the Client when the Company receives an advance payment made by the Client in accordance with this Agreement.
1.10 The terms used in this Agreement are set out in the last section of this Agreement in the section "Terms and Interpretation".
1.11 The Company's promotions and services described on the website Lordprime.io , have their own conditions which are described in the relevant sections of the site Lordprime.io and are considered an official addition to this Agreement.
1.12 The Company has the right to pay remuneration to the Client and/or third parties in accordance with the Partnership Agreement.
1.13 The Company has the right at any time and without any reason to refuse to provide advertising benefits or cancel/debit previously issued promotional benefits from the account, as well as to withdraw (cancel) all transactions made using advertising benefits. This can be done at your own discretion in case of misuse of benefits, manifestations of errors, abnormal market situations, etc.
1.14 The official language of all Company documents is English. Translations of documents into

other languages are provided for informational purposes only.
1.15 The Parties to this Agreement hereby confirm that no clauses of the Agreement contradict the rights and obligations of the Parties provided for by their internal charters and agreements or other agreements with third parties.

2. Responsibilities and obligations of the Parties

2.1 The Company is not responsible for the unauthorized use of passwords to access the Company's Website services. If unauthorized access to his Personal Account is suspected, the Client must notify the Company immediately by any available means. After receiving such notification, the Company will block the Client.
A zone for participants until the circumstances are clarified.
2.2 The Client is solely responsible for the transactions made on his trading account.
2.3 The Client is responsible for preventing transactions that violate the law, legislation, rules and regulations.
The rules applied to the Client.
2.4 The Company has the right to request identification from the Client (to undergo a full verification) by providing documents confirming the identity of the Client, and to verify the payment details used for depositing or withdrawing funds in their Zone for participants.
2.5 If any of the Client's registration information (Surname/first name/patronymic, Address, Phone Number) has been changed after opening the account, the Client is obliged to inform the Company with a request to change the information.
2.6 The Client undertakes to deposit only funds of legitimate origin into his trading account. Upon receipt from the Company with requests for refunds/fraud or information about a dubious source of these funds, the Client's personal account and the corresponding trading account may be blocked until all situational circumstances are clarified. I clarified it. In this case, positions on the trading account may be closed by the Company without prior notification to the client.
2.7 The Client agrees that the Company may transfer his data and documents held by the Company to representatives of law enforcement agencies or financial institutions/other counterparties upon their official request in order to comply with applicable legislation on the prevention of money laundering of illicit origin.
2.8 The Company has the right to block the Client's account, as well as the funds on it, in case of violation by the Client of Article 4.6. of this Agreement, or if there is an official request from law enforcement agencies to verify the legality of the Client's trading operations. The Company has the right to block the Client's personal account and its corresponding trading account until the circumstances are clarified. In this case, the Company can close all positions. on the Client's account without prior notification to the Client.
2.9 In case of violation by the Client of Articles 4.3 and/or 4.6 of this Agreement, the Company has the right to cancel the Agreement.transactions performed by the Client and/or ask him to provide additional documents to clarify the situation.
2.10 The Company has the right to consider transactions on the trading server as non-marketable if there are objective reasons for this.
2.11 The Client is obliged not to trade any profitable strategies based on exploiting vulnerabilities in the price offer, software or hardware.
2.12 All information provided on the Company's website is intended solely for illustrative purposes. The Company is not responsible for the Client's activity or inaction caused by this information.
2.13 The Company has the right to amend this Agreement. The changes take effect five business days after the notification of the changes is published on the Company's website, or by sending a corresponding notification to the client. an email account. The Company has the right to change the values of spreads, swaps (financing fees), and Swap-Free. the fees specified in the contract specifications, without prior notification to the Client.

Email: support@lordprime.io
Website: lordprime.io

2.14 The Client has the right to terminate this Agreement by notifying the Company in writing of his intention
2.15 The Company has the right to terminate this Agreement immediately, provided that the Company informs the Client by writing to him about it.
2.16 Cancellation of this Agreement does not release the Company and the Client from responsibility for the fulfillment of obligations incurred by one of the Parties prior to notification of this Agreement cancellation.
2.17 The Company is not a tax agent and is not obliged to declare the Client's income. The Client is solely responsible for paying taxes and declaring income in their jurisdiction.
2.18 The Company provides only those services that are listed on its website Lordprime.io (Lord Prime Ltd). In case the Customer receives an offer of a service that is not mentioned on the above website, they must notify the Company in writing immediately. Such notification must contain all possible details of the specified offer and the persons who made it. The Company is not responsible for the results caused by the activities of third parties. the parties and consequences of this activity (illegal portfolio management, investment advice, etc.).
2.19 Lord Prime Ltd and its affiliates are not targeting EU/EEA customers/Great Britain. Lord Prime Ltd and its affiliates do not operate in the United States, Canada, Australia, Japan and the European Economic Area, and other countries with restrictions.

3. RISK NOTIFICATION

3.1 When making transactions in margin trading conditions, a relatively minor deviation of the exchange rate can bring either significant profits or losses. When the market is directed against the Client's transactions, he may lose all the deposited money.
3.2 The Client is fully responsible for the placement of his financial assets and trading strategy. Should take into account all the risks associated with leverage.
3.3 The place of business is Nauru, where local laws relating to the Client may differ. Therefore, it is necessary to clarify the trading conditions of the Company before starting cooperation with the company
3.4 The Client assumes all risks of financial losses arising from information, communication, electronic and other failures. The Client assumes the risks of financial losses that may occur due to hardware and software malfunction. The Client is solely responsible for financial losses incurred due to ignorance of the instructions and rules. Instructions are provided in the instructions for using trading terminals.
3.5 The Client assumes the risks associated with unauthorized access to the information sent to him by e-mail or using the instant messaging service. The Client assumes the risks of financial losses incurred as a result of delay or non-receipt of a message from the company. The Client is fully responsible for the safety of confidential information received from the Company and accepts the risks of financial losses resulting from unauthorized access by third parties to the Client's trading account.
3.6 The Company is not responsible for any actions of third parties that may affect the cooperation between Lord Prime LTD and the Client. The Client assumes the risks of financial losses resulting from force majeure circumstances: hostile actions, terrorist actions, natural disasters, halting trading in financial markets, a sharp decrease in liquidity caused by financial market instability, currency interventions, changes in legislation, changes in the conditions of other parties, etc.
3.7 The Company is not liable to the Client for any actions, omissions or omissions of a third party, as well as for any losses incurred by the Client as a result of actions, omissions or omissions of a third party, except in cases where losses directly arise as a result of intentional default, fraud or gross negligence of the Company. The Company also does not bear any

responsibility or liability for adverse consequences for the Client due to the insolvency/bankruptcy of a third party party.

4. Opening a trading account
4.1 Opening a trading account is an absolute acceptance of the provisions of the Client Agreement and in all documents offered to the Client for informational purposes during the registration procedure in the Personal Account.
4.2 When filling out the registration form and opening a trading account, the Client has the opportunity to choose one currency for their account type and trading platform, indicated in the comparative table of account types on the website lordprime.io
4.3 The Company has the right to refuse to open and maintain a trading account for the Client if the Information provided in the registration form is invalid.
4.4 The Client is responsible for the authenticity of the submitted documents or their copies and recognizes the right of the Company, in case of doubt about their validity, to contact the law enforcement authorities of the country of issue of the documents to verify authenticity; and in case of identification of the fact of forgery of the document, the Client will be held liable in accordance with the legislation of the country of issue of the document.
4.5 The Company has the right to terminate the management of the trading account in cases where the Client has not made any transactions within 60 days after opening.
4.6 The Company is responsible for providing an accurate transaction history in the client terminal for the period specified for this type of account in the account type comparison table on the Company's website.
4.7 Funds can be withdrawn/credited to the trading account in the currency of the trading account. Funds
withdrawal is available only for verified customers.
4.8 The Client has the right to withdraw from his trading account any amount within the limits specified at the time of submitting the withdrawal request in his personal account.
4.9 The procedures for depositing and withdrawing funds from the trading account are carried out on working days during the working hours of the Company's Payment Department (from 9:00 to 18:00 UTC).
4.10 If the Company, for technical, operational or other reasons, has paid the Client an amount exceeding the amount specified in the withdrawal request; the Client undertakes return the additional accrued funds to the Company's account details.
4.11 The Company has the right to refuse the Client to conduct transactions on its trading account in case of misuse. funds, especially for converting funds.
4.12 When withdrawing funds from a trading account, the Client may be charged a fee for transferring funds.
4.13 In order to make transactions, the Client must unconditionally accept the Order Execution Policy in accordance with the current Client Agreement.
4.14 If the Client has to pay the Company an amount exceeding the balance of his account, such amount must be paid within 2 (two) business days from the date of occurrence of the Client's obligation.
4.15 If the Client's account balance is negative, the Company has the right to repay this negative balance. The balance without further authorization by transferring funds from any other account of the Client's Participants or from the account of any other Personal Account, if the Company believes that there is a connection between them.

5. CLAIMS
5.1 The period for consideration of the Client's request is 10 working days. In some cases, the review period may be extended.

5.2 In the event that the claim cannot be settled in accordance with this Agreement, the Company has the right to file a claim decision on the claim in accordance with its business practices.
5.3 The Client agrees that the Company's activities are subject only to the Nauru regulator and are not subject to the jurisdiction of the supervisory authorities of the EU/EEA and other countries, local regulatory authorities, central banks, financial market commissions and other similar organizations. In case of disputes between the Client and the Company, the Financial Services Commission (ISA) acts as the sole body regulating the company's activities. 5.4 The Company does not provide gambling, sports betting, spread betting, lottery services or any other services that are not permitted by its license. The Company is not subject to regulation by the organizations regulating the services mentioned above. The Company is not responsible for evaluating the gambling experience of customers and is not obligated to provide services, assistance or support to customers in compliance with the rules of responsible gambling. If the Client has concerns about his gambling addiction, which may lead to financial damage or increased risks associated with trading, the Client should refrain from opening an account and leave the Company's website.
5.5 If the Client believes that the Company has violated the terms of this Agreement, he has the right to file a claim.
5.6 To make a claim, the Client must write a letter to technical support in his Personal Account. Then the request will be attributed to the claim. Any claims made otherwise will not be processed.
5.7 The Client has the right to make a claim only in relation to a real trading account. Claims regarding demo trading of the account will not be taken into account and processed.
5.8 When filling out the claim form, the Client must specify the following:
5.9 The Client's first and last name, trading account number, position number, full description of the problem or question
5.10 The claim must not contain offensive words and obscene language.
5.11 The claim will not be accepted and processed in the following cases:
5.12. In violation of Articles 5.7 and/or 5.8 of this Agreement.
5.13 If the Client has not challenged the transactions mentioned in the daily trading report within one (1) business day from the date of receipt of the said application.
5.14 If the basis for the claim is the difference between the quotes of the Company and the quotes of other companies or information resources.
5.15 If the basis for the claim is the poor quality of communication or its absence on the Client or server side. At the same time, if there is no record in the server log file of the Client's attempt to place an order, it is considered that the Client did not place this order.
5.16 If the claim is based on lost profits.
5.17 If the basis of the claim is compensation for moral damage.
5.18 If the reason for the claim is a profit or loss on positions that were forcibly closed by the Company after law enforcement agencies or the supplier of the payment method required the Company to take this action.
5.19. If the reason for the claim is a profit or loss on positions closed by the Company because the Client reported unauthorized access to his trading account.
5.20 The decision on the claim is made on the basis of information received from the server log file.
5.21 When using the VPS service, the Client assumes all risks of financial losses and bears full and sole responsibility for the result of trading operations on his accounts. The Company is not responsible to the Client for the consequences of any technical failures on the VPS that the Client uses for trading.
5.22 The Client agrees that the intensity of sending orders from his terminal to the Company's servers should not create an overload that may complicate or complicate the execution of orders from other clients.

5.23 The Company has the right to stop processing orders on the Client's account if the Client systematically and/or grossly violates the terms of Article 5.22

TRADING CONDITIONS

6.1 To open a position, the Client must specify the instrument and the amount of the transaction. In order to close a position, the Client must specify the order number.
6.2 Upon receipt of the order to open a position, the trading account will be checked for available free margin. If the initial margin and/or hedged margin for the position being opened exceeds the free margin on the trading account, the Client will receive a refusal with the comment "No money".
6.3 After receiving the Customer's order, the server queues it for processing. When an order is queued, it is confirmed in the client terminal with the message "Order accepted". The customer cannot cancel an order that is in progress.
6.4 In case of market execution, the execution of the Client's order will be carried out at the current price valid at the time of execution of the order.
6.5 All customer orders are recorded in the server log file by making appropriate entries.
6.6 The Client's order to open a position is considered executed, and the position is considered open after the corresponding entry has been made in the server log file.
6.7 The Client's order to close a position is considered executed, and the position is considered completed after making a corresponding entry in the server log file.
6.8 The Client's order to close a position will be rejected if the position is under stop loss or take profit execution at the time of its receipt.
6.9 If the margin level on the Client's account is below 100%, and the Free Margin is negative, only orders are closed or orders to reduce current positions will be executed, as well as locking orders, since they make the Margin on the account Free, will grow to positive values.
6.10 The order is executed only during the trading session of the instrument. Trading session. Work schedules are available in the "trading time" section on the company's website.
6.11 The Client has the right to transfer the following orders: open a position, close a position, place a pending order, as well as modify or delete a pending order. "Nearby" orders are not supported.
6.12 The Client's orders to open positions, close positions, place pending orders, as well as change or delete pending orders are carried out through the Client's terminal.
6.13 The processing time of the Client's orders is not a fixed parameter, as it depends on market conditions and the speed of execution of orders from the Company's partners.
6.14 The spread specified in the contract specifications is not fixed and depends on market conditions.
6.15 Purchase transactions must be made at the Ask price. Sales transactions must be made at the Bid price.
6.16 Long positions should be opened at the Ask price and closed at the Bid price. Short positions should be opened at the Bid price and closed at the Ask price.
6.17 The mode of execution of the Client's orders for each type of account is indicated in the comparative table of accounts types on the Company's website.
6.18 When opening a position, the Client must deposit a Margin, the amount of which depends on the leverage available to the Client, or on the trading instrument on which the position is opened.
6.19 If there are locked positions on the Client's trading account, the Client must have a sufficient hedged balance, margin, the amount of which is specified in the instrument specification on the client terminal.
6.20 During the last hour before the closing of the trading session, the Company has the right to refuse to execute the Client's order for instruments that are not allowed to be traded on weekends or holidays, if the total amount of all open positions (in the currency of the trading account) becomes 100 times more than the Equity in the Client's Account.

6.21 During the last hour before weekends or holidays, the Company has the right to reduce the account leverage to 1:500 for accounts with a leverage above 1:1000. The client is solely responsible for having sufficient margin at the moment when leverage decreases. The leverage of the account that was in effect before the reduction will be restored within a few hours after the reduction.
6.22 The Company has the right to change any leverage of the trading account if the deposit amount exceeds $10,000
6.23 All positions opened from 23:59:30 to 23:59:59 server time must be rescheduled for the next day.
6.24 In case of postponement of open positions to the next day, no storage fee is charged.
6.25 In situations where there is a significant decrease in liquidity, the Company has the right to prohibit trading of some individual instrument or several instruments, or to allow trading only in the "Close Only" mode.
6.26 Special trading conditions, commission policy, execution policy and terminology may apply to trading accounts.
6.27 Special leverage restrictions may apply if an open position(s) is held overnight. The Client should continue to be responsible for regularly reviewing the contract specifications of such financial instruments
6.28 Special restrictions on short sales may apply to financial instruments. The Client is responsible for regularly reviewing the contract specifications of such financial instruments, which are available on the Internet on the website
6.29 The Company has the right to change the leverage if the funds of the trading account do not meet the conditions of the leverage. The Company is not responsible for the Client's margin level (having a sufficient margin level) to maintain its open positions at the time of the change in the leverage of the Client's account.
6.30 Special leverage restrictions may apply to certain instruments. The Company may, at its discretion, make changes to margin requirements on a case-by-case basis for all or any transactions

7. Setting Limit Orders
7.1 The Client has the right to place the following pending orders:
7.2 Sell Stop – an order to open a short position at the market price when the future Bid price reaches the specified value. This type of order is placed below the current Bid price.
7.3 Buy Stop – an order to open a long position at the market price when the future Ask price reaches the specified value. This type of order is placed above the current Ask price.
7.4 Buy Limit – an order to open a long position at a price not worse than the price indicated in the order. This type of order is placed below the current Ask price.
7.5 Sell Limit – an order to open a short position at a price not worse than the price indicated in the order. This type of order is placed above the current Bid price.
7.6 Stop Loss is an order to close a position at the market price when the future price reaches the specified price. This order is designed to minimize losses if the price of a financial instrument begins to move towards loss. Such an order is always associated with an open position or a pending order. The Bid price is used to check the condition of this order for long positions, and the Ask price is used for short positions.
7.7 Take profit is an order to close a position at a price not worse than the specified value. This type of order is designed to capture profits when the price of a financial instrument reaches the expected level. The position is closed when the order is executed. It is always associated with an open position or a pending order. The offer price is used to check the status of this order for long positions, and the Ask price is used for short positions.
7.8 The Client has the right to attach Stop Loss and/or Take Profit orders to Buy Stop, Sell Stop,

Buy Limit and Sell Limit. After the pending order is triggered, its Stop Loss and Take Profit orders will be automatically attached to the pending order of the open position.
7.9 Stop loss and take profit should be executed only for an open position and should not be executed for any pending position.
7.10 In the request to place a pending order, the Client must specify the following:
7.11 Required parameters: instrument, volume, order type and price level.
7.12 Optional parameters: Take Profit and Stop Loss levels, expiration time of a pending order.
7.13 A pending order will be rejected if the required or additional parameters are entered incorrectly.
7.14 The Company has the right to reject the Client's request to place a pending order if the capital in the Client's trading account is less than the margin required to execute the order.
7.15 A pending order will be rejected if the price level in the order does not match the "Limit & Stop".
7.16 The Client's request to place an order is considered fulfilled, and the order is considered placed after the corresponding entry is made in the server log file.
7.17 To change the Buy Stop, Sell Stop, Buy Limit and Sell Limit orders; The Client must specify the price level, take profit and stop loss values.
7.18 In order to change the take profit and/or stop loss attached to an open position, the Client must specify the take profit. the value and/or value of the stop loss.
7.19 If a pending order is accepted for execution, it cannot be changed or deleted.
7.20 To remove Take Profit and Stop Loss, you must specify a zero price value for these orders.
7.21 A request to change or delete an order is considered executed, and the order is changed or deleted after making a corresponding entry in the server log file.

8. Execution of orders
8.1 A Buy Stop order will be queued for execution if the current Ask quote becomes equal to or higher than the order level.
8.2 The Sell Stop order will be queued for execution if the current Bid quote becomes equal to or lower than the order level.
8.3 The Buy Limit order will be queued for execution if the current Ask quote becomes equal to or lower than the order level.
8.4 The Sell Limit order will be queued for execution if the current Bid quote becomes equal to or higher than the order level.
8.5 A Take Profit order associated with an open long position will be queued for execution if the current Bid Quote has become equal to or higher than the order level.
8.6 A Stop Loss order associated with an open long position will be queued for execution if the current Bid quote has become equal to or below the order level.
8.7 A Take Profit order associated with an open short position will be queued for execution if the current Ask Quote has become equal to or below the order level.
8.8 A Stop Loss order associated with a short position will be queued for execution if the current Ask quote has become equal to or above the order level.
8.9 The Client's Account is checked for available free margin at the time of execution of the Buy Stop, Sell Stop, Buy Limit and Sell Limit Orders. If there is not enough free margin to open a position, the order will be deleted with the comment "No money".
8.10 Buy Stop, Sell Stop and Stop Loss orders are executed at the prices available at the time of the order. execution. The price indicated in the order is not guaranteed and may differ from the strike price.
Buy Limit, Sell Limit and Take Profit orders will be executed either at the exact price set by the Client or at a higher price. a favorable price in the direction of the Client's trade.
8.11 Buy Stop and Sell Stop orders with the corresponding Take Profit orders are canceled in the

event of a price gap, the first quote, after which it is the trigger for the execution of a stop order and the take profit set for this order.
8.12 A pending order is considered executed after the corresponding entry appears in the server log file.
8.13 If the margin level on the Client's trading account becomes equal to or below the Stop Out value, the Company has the right to forcibly close all open positions on the Client's trading account. The Stop Out values for all account types are indicated in the comparative table of account types on the Company's website.
8.14 The forced closing of positions occurs automatically and is accompanied by a corresponding entry in the server log file.
8.15 When Stop Out is triggered on the MetaTrader 5 platform, the most unprofitable position will be closed.

9. Deposits and withdrawals
9.1 The Client has the right to replenish his trading account and withdraw funds only using the payment system methods available in their personal account.
9.2 The actual payment for services is considered to be the moment when all relevant funds are credited to the company's account.
9.3 The Company has the right to refuse to deposit or withdraw funds to the Client's account that were previously credited to him if the loan was provided by third parties. In this case, the Company has the right to request additional documents for this transfer. The Company reserves the right to block the personal account and trading account of the Client until the situation is clarified. If the Client ignores the request to provide the requested documents, the Company will refund the funds using one of the available methods. In this case, the Client is responsible for paying all costs associated with this transfer of funds. The Company does not compensate for losses incurred as a result of the forced closure of positions on the Client's account. All losses incurred by the Client before the funds are debited from the account are deducted from the refund amount. The profit received by the Client before the funds are debited from the account is non- refundable. The use of anonymous bank cards is prohibited. The Company also reserves the right to immediately terminate its relationship with the Client in the case of third-party deposits.
9.4 The Company is not responsible for the result of trading operations on the Client's account, in case there are any delays in crediting funds to this account. The Client is fully responsible for any risks of financial losses arising from possible delays in crediting funds to the Client's trading account.
9.5 When processing a withdrawal request, the Company must use its internal exchange rates in effect at the moment of processing requests.
9.6 The Client undertakes to notify the Company of the replenishment of his trading account in a situation where no funds have been credited to their account. The deposit request will be processed manually after receiving funds to the Company's account, as well as a notification from the Client with a detailed indication of all the data about the transfer made.
9.7 The Company has the right to request documents from the Client confirming the source of funds. The Client undertakes to provide complete and reliable information about this.
9.8 The Client has the right to withdraw funds from his trading account only after checking his Personal Account.
9.9 When withdrawing funds from a trading account, the Client is charged all the costs of storing funds transfer.
9.10 If there is not enough trading turnover on the trading account, the Client has the right to apply for withdrawal of funds only to the payment details from which the deposit was made. The Company determines, at its discretion, if the trading turnover on the account is sufficient to process the withdrawal request. If the withdrawal operations are not supported by the payment

method that was used to deposit funds to the account, the Company has the right to recover from the client the costs incurred for using the specified payment method during the deposit of funds.
9.11 The Client is fully responsible for the correctness of the payment details and data specified in the withdrawal request.
9.12 The Company reserves the right to reject the withdrawal request if the same payment method is used for this purpose, through which funds were credited to the trading account, but the withdrawal details differ from the Payment Details.
9.13 The Company undertakes to transfer the Client's funds to the details specified in the withdrawal request within two business days from the moment of confirmation of the request in the Personal Account.
9.14 The Company has the right to deduct from the account the amount of compensation paid to the Client, if there is a lack of sufficient trade turnover on it, or not to compensate for additional costs when replenishing the account by the Client, if these costs arose during the conversion of funds or represent a commission for using the payment services of the Method Provider on the Client's side. The size of the trade turnover, which determines it as sufficient, is determined by the Company at its discretion.
9.15 The Company has the right to extend the terms of deposit/withdrawal of funds in case of temporary unavailability of the payment method for technical, legal, operational, force majeure or other reasons. Under these circumstances, the Client has the right to cancel the withdrawal of funds using the selected method and choose an alternative from those available in the personal account.
9.16 The Company has the right to request verification of any additional payment details if the Client has not previously provided them for depositing funds to his account.
9.17 The Company undertakes to take any appropriate action to prevent any illegal financial transactions and money laundering using the Company's resources.
9.18 The Company compensates the Client for commissions related to the payment method used when depositing funds to the account.
9.19 The Company has the right to refuse the Client to withdraw funds from its trading account if the payment request uses data from third parties.
9.20 The Company reserves the right to cancel the compensation of the commission fee charged by the provider of the payment method for depositing/withdrawing funds and fully transfer its payment to the Client.