



Refund Policy

Lord Prime Ltd., a company providing services on the terms of Lord Prime (hereinafter referred to as the "Company"), whose registered office is located at Island Ring Road, TB office, NRU68, Yeren, Nauru, Republic of Nauru, registration number 00982024. Lord Prime Ltd is a regulated financial brokerage company (ISA) Office of International Financial Services, ISA license No. 052689-018.

In order to comply with anti-money laundering and anti-terrorist financing regulations, Lord Prime Ltd reserves the right to take immediate measures regarding the client's access to their accounts, as clearly described in this policy document. We reserve the right to block the client, whether a legal entity or an individual, access to their protected client account, suspend their trading activities, cancel their request for transfer/withdrawal of funds, or make a refund unilaterally.

This Refund Policy has been developed to reduce financial and legal risks for Lord Prime LTD and comply with the anti-money laundering and terrorist financing regulations of Lord Prime LTD. If the authorities of Lord Prime LTD suspect that the source of the Client's funds or the Client's actions in any respect contradict the anti-money laundering and terrorist financing policy, then Lord Prime LTD has the right to block the Client's access to the Protected Client Account, suspend the Client's trading activities, cancel the transfer/withdrawal request, or make a refund unilaterally.

Lord Prime LTD does not cancel any processed trading transactions, while Lord Prime LTD has the right to refund funds to the sender if no trading activity has been recorded on trading accounts within one month from the moment of replenishment. Under certain circumstances, Lord Prime LTD has the right to refund funds received through payment systems such as credit/debit cards. This refund is made to electronic wallets or bank details that were used by the Client to deposit funds.

If Lord Prime LTD considers the Client's actions inappropriate or contrary to the generally accepted purpose of using the company's services, or if there are any illegal or dishonest intentions, direct or indirect, Lord Prime LTD has the right to act within the framework of this document without notifying the Client in advance. All direct or indirect losses and expenses related to the transfer of funds are reimbursed by Lord Prime LTD from the Client's funds.

Lord Prime LTD takes all necessary measures to prevent and block the actions of third parties to deposit funds into the Client's account or withdraw them from the Client's account. Only the account holder can deposit funds to their trading account or withdraw them.

Lord Prime LTD does not restrict its clients from withdrawing funds that they have previously deposited into their accounts or the amounts they have earned as a result of their trading activities. However, in order to withdraw money, Customers must meet the following requirements: Only direct deposits/withdrawals made by you personally are allowed and accepted. It is not possible to withdraw money to third-party accounts.